

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	5528209
<b>Application Number:</b>	10723687
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	8921
<b>Title of Invention:</b>	System and method for providing potential problem solutions to a service provider
<b>First Named Inventor/Applicant Name:</b>	Lawrence E. Ploetz
<b>Customer Number:</b>	68174
<b>Filer:</b>	Lester Lee Eubanks
<b>Filer Authorized By:</b>	
<b>Attorney Docket Number:</b>	136098SV/YOD GEMS:0255
<b>Receipt Date:</b>	16-JUN-2009
<b>Filing Date:</b>	26-NOV-2003
<b>Time Stamp:</b>	18:08:12
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$810
RAM confirmation Number	4302
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**File Listing:**

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		136098-SV_Gems0255_RCE_and_Response_FOA_mailed_03-16-2009.pdf	57527 08f2254ad81a2ca753d7aef008a9c4b77ad69	yes	11
<b>Multipart Description/PDF files in .zip description</b>					
	<b>Document Description</b>		<b>Start</b>		<b>End</b>
	Amendment Submitted/Entered with Filing of CPA/RCE		1		1
	Claims		2		7
	Applicant Arguments/Remarks Made in an Amendment		8		11
<b>Warnings:</b>					
<b>Information:</b>					
2	Request for Continued Examination (RCE)	136098-SV_Gems0255_RCE.pdf	772838 7a753ae1b6dd8bf0fca75db8f870c91de21af8e	no	3
<b>Warnings:</b>					
<b>Information:</b>					
3	Fee Worksheet (PTO-875)	fee-info.pdf	30646 66dd0134d386c14208f8b2244b0a0c53c2b1b2e4c	no	2
<b>Warnings:</b>					
<b>Information:</b>					
<b>Total Files Size (in bytes):</b>			861011		

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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.